Alex Morgan

Head of Operations

Paris, France

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Shapppes sample. This profile and its experience are fictional.

I run operations for a group of six private clinics around Paris: rotas, suppliers, budgets and the software that holds them together. Before healthcare I spent eight years in freight, which is a good way to learn what a delay costs.

Work experience

Mar 2021 – Present
Paris

Head of Operations
Cliniques Verdier

5 yrs 9 mos

Responsible for six clinics and 340 staff, reporting to the board each quarter. Moved rota planning into one system, which cut agency spending by 18% in the first year. Renegotiated the group's supply contracts and opened a seventh site on budget.

Budget Management, Staff Management, Strategic Planning, Stakeholder Management, Contract Management

Jun 2019 – Present
Paris

Treasurer (volunteer)
Jardins de Belleville

7 yrs 6 mos

I keep the accounts of a community garden association with 220 members and file its grant reports with the city.

Budget Management, Financial Reporting

Sep 2018 – Feb 2021
Paris

Operations Manager
Cliniques Verdier

2 yrs 6 mos

Ran the two Paris clinics through a merger and the first year of Covid. Rewrote the on-call rules with the medical staff and kept both sites open throughout spring 2020.

Staff Management, Risk Management, Stakeholder Management, Staffing Coordination

Jan 2015 – Jul 2018
Lyon

Depot Manager
Transports Morvan

3 yrs 7 mos

Ran a depot with 40 lorries and 85 staff. Brought on-time delivery from 91% to 97% and took the site through its first ISO 9001 audit.

Budget Management, Staff Management, Logistics Management, Quality Management, Safety Compliance

Jun 2012 – Dec 2014
Lyon

Logistics Coordinator
Transports Morvan

2 yrs 7 mos

Planned routes for the Rhône-Alpes region and looked after the group's largest pharmaceutical account.

Logistics Management, Vendor Relations, Customer Relationship Management (CRM)

Sep 2010 – May 2012 Grenoble	**Graduate Trainee, Supply Chain** Alpes Distribution Rotated through purchasing, warehousing and transport over twenty months. Logistics Management, Vendor Relations	1 yr 9 mos
	Total	**16 yrs 2 mos**

Education

Sep 2019 – Dec 2020 Paris	**Executive Master in Healthcare Management** Institut de Santé Publique Part-time, alongside work. Thesis on staffing models for small clinic groups. Strategic Planning, Organizational Development	1 yr 4 mos
Sep 2007 – Jun 2010 Grenoble	**Bachelor in Logistics and Transport** Université des Alpes Logistics Management	2 yrs 10 mos

Skills

Budget Management, Staff Management, Strategic Planning, Stakeholder Management, Contract Management, Risk Management, Logistics Management, Financial Reporting

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